

The L1-L6 Taxonomy Guide: To bridge the language gap between vague human management and precise machine execution.

Instructions: Use this taxonomy to deconstruct a role or workflow to micro-tasks.

THE HIERARCHY OF WORK

L1: THE FUNCTION (The Department)

- **Definition:** The highest level of organizational structure. Defines budget centers.
- **Example: Sales & Marketing.**

L2: THE PROCESS GROUP (The Sub-Function)

- **Definition:** A collection of related processes. Often defines a "Team" or reporting line.
- **Example: Sales Operations.**

L3: THE PROCESS (The Workflow)

- **Definition:** A sequence of activities achieving a specific goal.
- **Significance: The Unit of Assignment.** This is where a **digital teammate** lives. One agent typically owns one L3 process.
- **Example: Develop Sales Proposal.**

L4: THE ACTIVITY (The Phase)

- **Definition:** Major milestones within a workflow.
- **Significance:** Defines the **Handoff Points** between human and AI.
- **Example: Research & Data Gathering Phase.**

L5: THE TASK (The O*NET Standard)

- **Definition:** A distinct action performed by a role.
- **Significance:** The **Job Description** layer. This is how humans understand the work.
- **Example: "Analyze competitor pricing."**

L6: THE MICRO-STEP (The Automation Layer)

- **Definition: The CCI Proprietary Layer.** The specific keystroke-level logic required to program an Agent. An AI cannot simply analyze. It must be told the specific chain of thought.
- **Significance:** The "**Prompt Engineering**" layer.
- **Example: "Ingest 'Competitor_Rate_Card.pdf', Locate Table 4, Compare Row C against Input A."**

HOW TO APPLY THIS

The Fluff vs. Alpha Test

When building an agent, use this test to ensure you have reached Level 6.

- **The Level 5 Instruction:** *"Write a blog post about the meeting."*
 - *Result:* Generic fluff. Hallucination risk.
- **The Level 6 Instruction:** *"Ingest these 3 transcripts, extract the contrarian viewpoints in Section B, and draft a 500-word post using the 'Challenger' tone."*
 - *Result:* **human alpha.**

Methodology Note:

*The CCI Level 1–4 structure references the **APQC Process Classification Framework (PCF)**® to ensure interoperability with enterprise systems. We enrich this with **O*NET** data and our proprietary **Level 6 Logic** to enable Agentic AI.*